

Motor Vehicle Licensing and Registration Kiosks

Convenient Self-Serv™ kiosks reduce customer wait times and counter congestion

To combat overcrowding and long wait times, motor vehicle registration and licensing agencies need ways to process more customers in less time. ARINC's common-use Self-Serv kiosks offer a fast, efficient, easy-to-use alternative that can significantly reduce lines and counter congestion while greatly improving customer satisfaction.

As beneficial to the agency as they are for its customers, kiosks handle most routine transactions so agency staff can concentrate on other duties. And, the more customer friendly process encourages earlier renewals resulting in faster cash flow and revenue gathering.

With ARINC's full service kiosks, users are able to complete many of the tasks that they'd normally have to spend time waiting in long lines for, including:

- ▶ Renewing and printing registration cards and license plate stickers
- ▶ Changing their address on record
- ▶ Requesting a PIN for on-line access
- ▶ Printing a replacement title
- ▶ Requesting an extension to their Vehicle Emission Inspection Program (VEIP) inspection date
- ▶ Printing duplicate/additional registration cards
- ▶ Printing official driving records
- ▶ Requesting a personalized license plate

Limited services kiosks can be configured to provide any number of these services or function simply as an onsite version of the agency website.

ARINC

DEDICATION BEYOND EXPECTATION



Quick Facts

- ▶ Eases congestion and shortens long lines
- ▶ Reduces staffing needs
- ▶ Speeds revenue collection
- ▶ Fast and easy installation
- ▶ Easy-to-use technology
- ▶ Full lifecycle services from a kiosk world leader



Convenient and versatile, kiosks provide customers many other benefits as well. User-friendly touch-screen technology makes the kiosks simple for anyone to use and scanners and barcode readers lessen the likelihood of errors. Kiosks can also be configured to feature multiple language options, be more accessible for the disabled, and allow for several payment methods, including cash, credit card, or check.

As a world leader in self service kiosk technology, ARINC understands the entire design, build, install, and maintain process of the kiosk lifecycle and can provide a solution customized for your needs. In fact,

ARINC has installed over half of the common use kiosks in airports worldwide—another industry that is always looking to increase customer convenience and ease congestion.

ARINC, a portfolio company of The Carlyle Group, provides communications, engineering and integration solutions for commercial, defense and government customers worldwide. Headquartered in Annapolis, Maryland with regional offices in London and Singapore, ARINC is ISO 9001:2008 certified.

To learn more log onto arinc.com/mva or email mva@arinc.com

2551 Riva Road | Annapolis, MD 21401 USA
Tel: +1 800.633.6882

ARINC
DEDICATION BEYOND EXPECTATION

